

**ADELAIDE HOSPITALITY &
TOURISM SCHOOL**

- Nationally Accredited Training
- Multi-award winning training organisation
- Centrally located
- Work Experience insurance offered
- Small class sizes
- English Language Support Program offered

Application Form

Title: Mr Mrs Ms Miss

Given Name:	
Surname:	
Date of birth:	
Postal Address:	
City:	Post Code:
Telephone	
Mobile:	
Email:	

Commencement Date: Monday

Academic Records

Year 11 pass Year 12 pass

Tertiary Education (if applicable):

Registration Form Completed:	Yes	No
Receipt No.		

AGENT:

ASHT Pty Ltd (trading as)
Adelaide Hospitality & Tourism School
T +61-8-8223-1818 | F +61-8-8223-1802 | www.ahts.sa.edu.au
Level 2 97 Pirie Street ADELAIDE SA 5000
ABN 71 080 736 456 | RTO 0137 | CRICOS 01774A | AQTF Accredited

International Short - Term Program for Hospitality

Adelaide Hospitality
&
Tourism School



'A Tradition of Training Excellence'

Certificate II in Hospitality [SIT20207]

Includes:

- Work with colleagues and customers
- Work in a socially diverse environment
- Follow health, safety and security procedures
- Develop and update hospitality industry knowledge
- Follow workplace hygiene procedures

Introduction to Hospitality

Bar & Service of Drinks

- Prepare a bar for service
- Cocktail making and mixed drinks
- Beer pouring
- Tray service
- Cash handling
- Product knowledge
- Customer relations
- Responsible Service of Alcohol

Wine & Wine Service

- Presenting, opening and serving wine
- Awareness & promotions of Australian wine varieties and style
- Tutored tasting
- Interpreting labels
- Making recommendations to Patrons

Restaurant Set Up & Service

- Greeting & seating the guests
- Setting & clearing tables
- Taking menu orders & up selling
- Cash, credit & charge procedures
- Silver service

Gaming & Barista / Coffee Making

Includes:

- Identification of different types of gaming machines
- Technical operation and maintenance of gaming machines
- Duties of employees
- Customer service and relations
- Cash clearances, payouts and meter recordings

Provide Responsible Gambling Services [SITGAM006A]

- Identifying minors / underage gambling
- Excessive gambling
- Understanding the mandatory Code of Practice
- Mandatory signage
- Barring patrons and self-exclusion
- Gambling Helpline / Counselling
- Return to player
- Gambling Machines Act and Statutes: Amendment
- (Gambling Regulations) Act 2001
- Gambling environment features
- Responsible Gambling pamphlets / Smartplay
- House Policy

Attend Gaming Machines [SITGAM001A]

- Selecting & Grinding
- Texturing milk
- Extracting Espresso
- How to Make Great Coffee
- Cleaning and Maintaining Espresso Machines

BARISTA / COFFEE MAKING*

Example Subjects:

*this is a non-accredited course



Other Units in Hospitality

Includes:

- Provide Quality Customer Service
- Monitor a safe Workplace
- Communicate on the telephone
- Provide & co-ordinate hospitality services
- Perform Office Procedures

Student Receives

Certificate II in Hospitality

Statement of Attainment for Gaming

Statement of Attainment for Barista/Coffee Making

Statement of Attainment for other units in

Hospitality

Course Length

10 Weeks

Course Fee

\$3450.00



